

ChargeltSpot Releases Centralized Mobile Device Management Solution (MDMS) Called ARC™ to Secure, Charge, and Track Enterprise Devices in Retail Stores and Warehouses

PHILADELPHIA, January, 2022— [ChargeltSpot](#), the leading provider of cell phone charging stations for retailers, hospitals, stadiums, and other public venues, has launched [ARC™](#)— a centralized mobile device management kiosk that helps businesses reclaim control of enterprise devices.

From retail to warehousing to logistics, an increasing number of industries rely on handheld mobile devices to optimize their efficiency and boost productivity. However, solutions to effectively manage these devices have remained shockingly scant. With some businesses stocking hundreds of devices but no systematic way to manage them, new problems have emerged: lost or stolen devices, wasted employee and manager time, suboptimal device functionality, and needless overstock.

ChargeltSpot uncovered the severity of these problems through interviews with those who face them every day. “Multiple people would use any given device which resulted in devices not being charged completely, leading to down time, swaps, lost and broken devices with no one being notified, and scanners getting unpaired,” said Christopher Sterling, fulfillment center manager at [Comoto Holdings](#), an ARC™ client.

“A team lead spends a good portion of their day messing with these devices as opposed to doing anything else more productive” said Sterling.

Evidence from ARC™ clients suggests that inefficient mobile device management results in 20% annual device shrink, wasted payroll hours spent checking devices in and out (1,000+ payroll hours per year, per location), reduced productivity due to non-functioning or uncharged devices, difficulty identifying, reporting, and replacement of damaged devices, and significant device overstocking to serve as “backups.” ChargeltSpot created ARC™ to solve all of these issues.

“We wanted to develop an intuitive, self-service mobile device management solution that would allow employees to easily check out devices without any manager oversight.” said Doug Baldasare, Founder & CEO of ChargeltSpot.

The ARC™ mobile device management system consists of a self-service touchscreen kiosk with expandable modular locker banks and a reporting & management platform. ARC™ is designed to release the device— be it a smartphone, tablet, or handheld computer— with the most charge, alert managers when a device has not been returned, and allow team members to indicate device damage at the end of their shift.

"ARC™) also collects data along the way— boosting accountability, reducing shrink, and getting faulty devices out of circulation for repair," said Michael Weinberg, Sr. Director of Product & Business Analytics at ChargetSpot.

In a case study conducted at Comoto Holdings, ARC™'s effects were felt in only a matter of weeks. Manager time spent on routine device oversight dropped by 97%, employee time spent checking devices in/out was reduced by 82%, time spent swapping out faulty or dying devices fell by 67%, and device shrink was eliminated.

"These results are exactly what we were hoping to see. The accountability that ARC™ delivers finally gives us the confidence to invest in higher performance devices, and that investment is going to unlock even more productivity gains for our team." said Sterling.

ChargetSpot was equally excited by the outcome and sees these results as a strong testament to ARC's efficacy. "It's incredible to see the impact that ARC™ is already having," said CEO Doug Baldasare. "We're helping solve a painful, long-standing problem for our partners at a time when minimizing friction in retail and warehouse environments is of the utmost importance. We're proud to bring this mobile device management solution to market."

[ChargetSpot is an exhibitor at [MODEX 2022](#), where they will showcase ARC™ technology solutions in booth 2205.]

Founded in 2011, ChargetSpot® has revolutionized the world of mobile device management, charging, and security. Our intelligent, locker-based kiosk solutions are thoughtfully designed to empower businesses and consumers alike. The ChargetSpot® kiosk elevates the in-store mobile experience by providing free & secure phone charging for consumers. In return, businesses and venues drive engagement, increase dwell time / purchase amount, and capture valuable marketing data.

In 2022, ChargetSpot® launched ARC™, a centralized device management kiosk for securing, charging, and monitoring employee devices in warehouses and retail stores. ARC™) not only minimizes device theft/loss and saves employee and manager time, but also boosts operational efficiency by ensuring only optimally-functioning handheld devices are in circulation.

ChargetSpot is constantly innovating and dedicated to empowering people to focus on what matters most. The company is headquartered in Philadelphia, Pennsylvania. To learn more, visit chargeitspot.com and arc-kiosk.com